



Our trained volunteers provide a free, confidential, impartial and independent service



Community Information Glen Eira provides:

- **Material assistance** to eligible local residents in financial crisis.
- **Information and referral** to government, community, and relevant not-for-profit agencies.
- **Social Support & Monitoring Service** to assist older residents and residents with disabilities to maintain independent living in their own home.
- **Volunteering Glen Eira** – helps volunteers find a role to suit their interests, skills, location, and availability. We also assist not for profit organisations find volunteers to meet their needs.
- **No Interest Loan Scheme** for eligible people on low incomes.
- **Tax Help** to assist those on low income complete their tax returns.

Why we are vital to the local community

When people are in a crisis, or confronted with a life situation totally new to them, they often don't know where to start and whom to talk to about dealing with the problem. Community Information Glen Eira (CIGE) provides the starting point. Our trained volunteer interviewers listen and work through possible options with the client. We have a wealth of information and experience to help clarify the problems, set options before people and assist them to move ahead.

We offer short term financial assistance by providing emergency relief in the form of supermarket vouchers, food parcels and various other types of material assistance.

Other services such as **No Interest Loans** and **Tax Help** are very valuable to members of the local community.

Social Support & Monitoring Service

This HACC-funded volunteer service operates in our local area aiming to prevent social isolation and to help maintain the independence of frail aged residents and people with disabilities. The Service provides volunteer support for shopping assistance, transport to local appointments (in volunteers' own vehicles), and to enable clients to participate in community activities. The monitoring of the clients' wellbeing by the volunteers is an important aspect of the volunteer role.

These services are all provided locally by local people – without us many people in crisis, often frightened and confused, would have nowhere to turn. We provide a vital service to some of the most needy and isolated members of our community, thereby enriching the whole community.

How can your business or employees help?

While our basic operating costs are funded through the City of Glen Eira, we need more funds to meet the additional demand for our services, and to cope with increased needs created by the current economic climate. We are seeing more families and individuals in crisis situations.

We are appealing to your community spirit by asking you to consider making a donation to help us deliver our daily services, and assist more members of the local community who are in need.

Employee Community Project

If your employees are actively pursuing team-building community projects, perhaps they may wish to consider fundraising to help us in supporting local people in need. Any assistance would be welcome.

The Federal Government provides emergency relief funds to be distributed by CIGE to local residents. These funds are never adequate. A donation to our Emergency Relief Fund will help us to meet the urgent needs of the members of our community.

CIGE is an active part of the community. We would welcome a community partnership with your business in helping local people in need.

The place to go for assistance

COMMUNITY
INFORMATION
GLEN EIRA INC



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WE NEED YOUR HELP TO HELP OUR LOCAL COMMUNITY

We are a local, volunteer-based, community organisation offering a free service to local residents. The need for our service is growing.

Our trained volunteers provide a confidential, impartial and independent service.

We assist with the provision of information relating to:

- Personal issues
- Dispute resolution
- Consumer issues
- Legal matters
- Social security
- Support services

The place to go for assistance



COMMUNITY
INFORMATION
GLEN EIRA INC

www.cige.org.au

Visit CIGE and find out more about the vital work we do. Please call us to arrange a suitable time.

We would be honoured to acknowledge your support should you wish to make a donation to Community Information Glen Eira – helping local people in need.

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YOUR LOCAL COMMUNITY CENTRE
Helping Local People in Need